

5. MYOCARDIAL INFARCTION

Characters: patient, passerby, Emergency operator, EMS team

Speaking characters: patient, female employee, Emergency operator, physician, EMS team

Situation: A man is in an office, sitting at the table and holding his chest, his colleague is calling the Emergency services.

COLLEAGUE- C: Paul, what's wrong?

MAN- M: I've got chest pains.

C: Are you OK? Does your arm hurt?

M: There's a sharp pain going to my shoulder. Shooting up to my shoulder.

C: I'm going to call Emergency Services.

OPERATOR – O: Zdravotnická záchranná služba.

C: Hello. I'm sorry, I don't speak Czech. I think my colleague is having a heart attack. My name is Ann Brown.

O: What are the symptoms?

C: He's got pain in his chest, he's finding it difficult to breathe, he is sweating. ..I am worried he might die.

O: Where are you? Tell me your address and which floor.

C: I'm in the office in Bohunice campus, and pavilion A13, second floor.

O: How old is your colleague?

C: 36.

O: Is he conscious?

C: Yes, he is sitting at the table, holding his chest.

O: Try to calm him down; the doctor is on her way. If it gets worse and your colleague passes out, call 155 immediately. Goodbye.

C: They'll be here soon, don't worry, just keep breathing. You'll be OK, you'll be OK.

M: OK.

C: Don't worry, they'll be here soon, just try to relax, sit back and try to breathe normally.

The EMS team goes to the scene.

C: You'll be OK, don't worry. Does your arm still hurt?

M: It's shooting to my shoulder.

C: You'll be OK, don't worry, they'll be here in no time.

DOCTOR-D: Hello, we are from the Emergency Services, where is the patient?

C: Hello, he is right here, he doesn't look good.

D: I'm a doctor, where does it hurt, Mr. Schmidt?

M: I have pains in my chest.

D: Is the pain, is the pain sharp, is it spreading?

M: Yeh, it's shooting to my chest; it's a sharp pain shooting to my chest and my chest feels really tight.

D: OK. Does the pain change when you breathe or when you move?

M: No, it is the same.

D: OK. How long have you had this pain and when did it start?

M: I have the pain about two hours now, but the intensity is the same, it hasn't lessened.

D: OK, are you having problems breathing?

M: Yes, it feels like I can't breathe in.

D: OK. Did you take any medication?

M: No. No.

D: Are you being treated for anything?

M: No, I actually have high blood pressure, but I am not on any regular medication.

D: Have you had any heart problems?

M: No.

D: Are you allergic to anything?

M: No.

D: OK. We're just going to examine you now. And paramedics will check your blood pressure.

PARAMEDIC PR: OK. I'm going to put this round your arm and inflate it. You can feel some pressure but it will be ok.

Now I'm going to use this finger sensor to check your oxygen level in your blood stream .

D: I need to check your breathing and your heart rate. I'm going to lift your T-shirt, please take a deep breath and hold it for a moment. You can breathe normally. Now I'll listen to your heartbeat. Ok. Please take a deep breath and hold it for a moment. You can breathe normally now.

PARAMEDIC 2-PR2: Now we're going to record your electrocardiogram. Please, take off your T-shirt. We're going to put electrodes on your chest. Now please don't move and don't speak.

D: OK. We're going to spray some medicine under your tongue; That will help you feel better.

PR: OK. Please open your mouth and put your tongue against the roof of your mouth. Say el, like this like this: eIIIIII.

D: Does that feel any better?

M: No. It doesn't, it doesn't help.

PR 2: We're going to put an oxygen mask on your face. It will help you breathe. Please don't take off the mask.

D: Now we're going to insert a small tube into your vein.

PR 2: Now. We're going to put a band around your arm. Please exercise your arm like this. Now we're going to disinfect your skin; it will feel a little cold. You will feel a pinprick, please stay still and don't move your arm. It will take a few seconds. It's all set. This is to give you medicine and infusions.

D: OK, so you've most probably had a heart attack. We're going to take you to hospital now, and you'll go to the coronary care unit where your blocked artery will be treated. OK? We're going to put you on a stretcher now to take you to the ambulance. I'll be with you the whole way so if you feel any pain, tell me and I'll help you. OK? And we'll give your Health Insurance card and your ID card to the hospital staff.

M: OK. Do I need anything else with me?

D: No, but you can take your mobile phone.

M: All right.

D: If you could get me your colleague's ID card and Health Insurance card, please.

C: Ok, I'll get it for you immediately.

D: OK. We're going to be taking him to the Coronary Care Unit at the Faculty Hospital in Brno. So if you can call in an hour to find out what's happening. OK?

C: OK, thank you.

D: Thank you very much.

D: Good bye.

C: Good bye.

Loading the patient into the ambulance ... speeded up footage.

Pozn. U resuscitace kojence se používá výraz bag-mask ventilation čili dýchání

resuscitačním vakem, obličejová maska by měla být oxygen mask.